

Dear Patient,

It is my pleasure to welcome you to Wellness Perth Natural Medicine.

Our philosophy is to guide you through a rapid recovery to full health and happiness, by combining the traditional wisdom of natural medicine with state-of-the-art health testing technology and science.

#### Appointment Policy

In accordance with the Naturopaths & Herbalists Association of Australia (NHAA) guidelines, two full working days' notice is required to cancel or reschedule an appointment. If less than two full working days' notice is given, the consultation fee will still be billed.

Please arrive on time for your appointment. If you do happen to be running late through unforeseeable circumstances, please call the office to let us know on (08) 9479 5310.

#### Consultation Fees & Health Fund Rebates

All consultation fees are charged on a time-utilised basis, and eftpos facilities are offered for payment ease. Health Fund Rebates are available for consultation fees, with HICAPS on-site for immediate rebate prior to payment.

#### Initial Consultation Fees:

- 60 Minute Consultation \$200
- 75 Minute Consultation \$250
- 90 Minute Consultation \$299

#### Review Consultations Fees:

- 30 Minute Consultation \$95
- 45 Minute Consultation \$140
- 60 Minute Consultation \$185

#### Past Blood Tests & Medical Tests

If you have had blood or medical tests completed within the last few years, please gain a copy and bring this with you to your Initial Consultation appointment.

At Wellness Perth Natural Medicine we utilise optimal reference range guidelines which differ from normal laboratory reference ranges, and your previous blood and medical test results may be of assistance to us.

#### Pathology Analysis Fees

Each set of test/s requested or interpreted by us incur a Pathology Analysis Fee of usually \$30-\$140, as your results will be examined prior to your next appointment in a separate, allocated time. For example:

- One set of multiple blood tests = \$30-\$160 Pathology Analysis Fee depending on time required.
- One set of multiple or complex blood tests requiring 30 minutes duration = \$95 Pathology Analysis Fee.

#### Email and Telephone Communications Between Appointments:

Are dependent on the time utilised and set to our usual fees, for example 10 mins is \$40 and 30 minutes is \$95.

#### Further Health Testing

Depending upon the reason for your appointment, you may require further health testing. Some of these may be familiar to you, like normal blood tests, whilst others may be new to you, such as salivary hormone testing or neurotransmitter testing. Unfortunately these tests are not currently subsidised by Medicare or private health funds.

I sincerely look forward to working with you towards your permanent good health and happiness.

Kylie Robshaw

BHSc (Comp Med), Adv Dip (Nat), Adv Dip (WHM)

Member NHAA 155008